

Annexure A– Wholesale Price List

1 EVC Layer 2 Services

These services have been withdrawn from sale.

2 EVC Bundled Services

2.1 Residential Services

Speed	Setup	MRC
1/1Mbps	59	21
12/1Mbps	59	36
25/5Mbps	59	47
50/20Mbps	59	60
100/40Mbps	59	75

Residential grade services are delivered with a best effort SLA and utilise a BE traffic class throughout the Real World Network. Each service provider must ensure the average monthly aggregate usage for their combined service purchase per state does not exceed 30% of the total allocated downstream or upstream bandwidth per service. If services exceed this profile, Real World Networks will bill customers at \$15.00 per megabit for each excess megabit of traffic above the usage threshold. Speeds are delivered as best effort within this traffic class.

2.2 Business Services (Standard Grade)

Speed (Mbps)	<i>12 Months</i>		<i>24 Months</i>		<i>36 Months</i>	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$215.70	\$-	\$189.40	\$-	\$169.40
2/2	\$950.00	\$215.70		\$189.40		\$181.30
6/6	\$950.00	\$230.15		\$201.30		\$98.15
8/8	\$950.00	\$244.60		\$213.20		\$204.60
10/10	\$950.00	\$272.65		\$236.30		\$216.30
20/20	\$950.00	\$293.05		\$253.10		\$233.10
25/25	\$950.00	\$497.30		\$456.60		\$443.60
50/50	\$950.00	\$517.70		\$473.40		\$453.40
100/100	\$950.00	\$578.05		\$523.10		\$503.10

Standard Grade business services are delivered using the SL2 service level and using the Best Effort traffic class throughout the Real World network.

2.3 Business Services (Business Grade)

Speed (Mbps)	12 Months		24 Months		36 Months	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$220.70	\$-	\$193.90	\$-	\$173.40
2/2	\$950.00	\$225.70		\$198.40		\$189.30
6/6	\$950.00	\$260.15		\$228.30		\$122.15
8/8	\$950.00	\$280.60		\$245.60		\$233.40
10/10	\$950.00	\$317.65		\$276.80		\$252.30
20/20	\$950.00	\$383.05		\$334.10		\$305.10
25/25	\$950.00	\$597.30		\$546.60		\$523.60
50/50	\$950.00	\$667.70		\$608.40		\$573.40
100/100	\$950.00	\$828.05		\$748.10		\$703.10

Business Grade business services are delivered using the SL2 service level and using the Express Forwarding traffic class throughout the Real World network.

2.4 Business Services (Carrier Grade)

Speed (Mbps)	12 Months		24 Months		36 Months	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$250.00	\$-	\$240.00	\$-	\$230.00
10/10	\$950.00	\$600.00		\$550.00		\$500.00
20/20	\$950.00	\$750.00		\$700.00		\$650.00
25/25	\$950.00	\$900.00		\$850.00		\$800.00
50/50	\$950.00	\$1,350.00		\$1,300.00		\$1,250.00
100/100	\$950.00	\$1,500.00		\$1,400.00		\$1,350.00

Business Grade business services are delivered using the SL2 Service Level and using the Assured Forwarding traffic class throughout the Real World network.

3 Layer 3 Data Packs

Layer 3 Data Packs can be added to services that are ordered as either a combination of PCC and EVC (section 1 and 4 of this price list), or to a bundled EVC service (section 2 of this pricelist).

3.1 Residential Layer 3 Data Packs

	Setup	Monthly	Shaped Speed
50GB	\$0	\$2	512kbps/128kbps
100GB	\$0	\$3	512kbps/128kbps
500GB	\$0	\$5	1Mbps/256Kbps
1TB	\$0	\$7	1Mbps/256Kbps
2TB	\$0	\$10	1Mbps/256Kbps
Unlimited	\$0	\$15	

All Residential Internet services are contended 1:50

3.2 Business Layer 3 Data Packs

	Setup	Monthly	Shaped Speed (Option)	Excess Rate (option)
50GB	\$0	\$5	512Kbps/512Kbps	\$1 per GB
100GB	\$0	\$7	512Kbps/512Kbps	\$0.75 per GB
500GB	\$0	\$10	1Mbps/1Mbps	\$0.50 per GB
1TB	\$0	\$15	1Mbps/1Mbps	\$0.45 per GB
2TB	\$0	\$20	1Mbps/1Mbps	\$0.40 per GB
Unlimited (0-20Mbps)	Nil	\$5/month per committed Mbps		
Unlimited (20-99Mbps)	Nil	\$4 /month per committed Mbps		
Unlimited (100-499Mbps)	Nil	\$3.50 /month per committed Mbps		
Unlimited 500Mbps+		POA		

3.3 Residential Service Layer 3 Bundles (min 50 services)

Residential Layer 3 Data Bundles provide a cost-effective way to deliver Layer 3 services on the Real World Networks network. Services are provided as CGNAT (no public IP address) with unlimited data.

Speed	Setup	MRC
1/1Mbps	59	25
12/1Mbps	59	39
25/5Mbps	59	55
50/20Mbps	59	69
100/40Mbps	59	79
250/25Mbps	59	129
Uncapped/50Mbps	59	159

Options (applicable to all Layer 3 services)

	Setup Charge	Charge per month
PPPoE Termination	\$10	\$5
Hosted RADIUS per user	\$5	\$1
IPv4 Address	\$5	\$2.50
IPv6 /48	\$5	\$2.50

4 POI Connection Circuit (PCC)

PCC circuits have a service availability target of 99.95% that applies to their SLA and a minimum 12 month contract term

4.1 TC-1

Mbps	Price per month (state based aggregation)		Price per month (building aggregation)	
		(Per Megabit)		(Per Megabit)
1	\$100	\$100	\$10	\$10
10	\$500	\$50	\$80	\$8
20	\$975	\$48.75	\$150	\$7.5
50	\$2400	\$48	\$350	\$7
100	\$4700	\$47	\$650	\$6.5
500	\$21500	\$43	\$3000	\$6
1000	\$40000	\$40	\$5000	\$5

4.2 TCA-4

Mbps	Price per month (state based aggregation)	(Per Megabit)
10	\$410	\$41
25	\$1000	\$40
50	\$1900	\$38
100	\$3700	\$37
500	\$14000	\$28
1000	\$19000	\$19

4.3 TCB-4

Mbps	Price per month (state based aggregation)		Price per month (building aggregation)	
		(Per Megabit)		(Per Megabit)
25	\$1000	\$40	\$150	\$6
50	\$1500	\$30	\$275	\$5.5
100	\$2200	\$22	\$275	\$2.75
500	\$6000	\$12	\$350	\$0.7
1000	\$8000	\$8	\$400	\$0.4

5 Support Fees

- | | |
|---|----------------------------------|
| a) Incorrect fault report (no fault found) | \$90 |
| b) Incorrect fault report (technician dispatch) | \$150 |
| c) Non-standard service Configuration | |
| • M-F 9am – 5pm Business Hours | \$220 per hour (minimum 2 hours) |
| • M-F all other times | \$300 per hour (minimum 2 hours) |
| • S-S and public Holidays | \$350 per hour (minimum 2 hours) |

6 Service Level Fees and availability targets

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|--|------------------|
| a) Bronze/SL2 (next Business Day repair and 99.9% availability target) | \$50 per month |
| b) Silver/SL8 (8 hour target repair and 99.9% availability target) | \$300 per month |
| c) Gold/SL4 (4 hour target repair and 99.95% availability target) | \$1000 per month |

7 NNI Costs

Customers wishing to connect to our network must configure an NNI to connect to our network.

1Gbps	\$495 per month
10Gbps	\$999 per month
100GBps	\$1999 per month

Establishment of 1Gbps NNI is \$2999
Establishment of a 10Gbps NNI is \$9999
Establishment of a 100Gbps NNI is \$19999

NNI's are available in any on-net metro data centre.

Customers connecting at least 100 access tails within the first 6 months are eligible for a monthly discount of \$495 and an establishment discount of \$2999.