

Real World Networks – Wholesale Price List 2021

1 EVC Layer 2 Services

These services have been withdrawn from sale.

2 EVC Bundled Services

2.1 Residential Services

<i>Speed</i>	<i>Setup</i>	<i>MRC</i>
1/1Mbps	0	21
12/1Mbps	0	36
25/5Mbps	0	45
50/20Mbps	0	58
100/40Mbps	0	65
250/25Mbps	0	85
Uncapped/50Mbps	0	95

Residential grade services are delivered with a best effort SLA and utilise a BE traffic class throughout the Real World Network. Each service provider must ensure the average monthly aggregate usage for their combined service purchase per state does not exceed 20% of the total allocated downstream or upstream bandwidth of all services provisioned by an RSP within a state when measured using 95th Percentile Billing.

If services exceed this profile, Real World Networks will bill customers at \$8.00 per megabit for each excess megabit of traffic above the usage threshold. Speeds are delivered as best effort within this traffic class. RSPs may wish to limit their interconnect port speed to provide additional connection or reduce excess charges.

2.2 Business Services (Standard Grade)

Speed (Mbps)	12 Months		24 Months		36 Months	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$215.70	\$-	\$189.40	\$-	\$169.40
2/2	\$950.00	\$215.70		\$189.40		\$181.30
6/6	\$950.00	\$230.15		\$201.30		\$98.15
8/8	\$950.00	\$244.60		\$213.20		\$204.60
10/10	\$950.00	\$272.65		\$236.30		\$216.30
20/20	\$950.00	\$293.05		\$253.10		\$233.10
25/25	\$950.00	\$497.30		\$456.60		\$443.60
50/50	\$950.00	\$517.70		\$473.40		\$453.40
100/100	\$950.00	\$578.05		\$523.10		\$503.10

Standard Grade business services are delivered using the SL2 service level and using the Best Effort traffic class throughout the Real World network.

2.3 Business Services (Business Grade)

Speed (Mbps)	12 Months		24 Months		36 Months	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$220.70	\$-	\$193.90	\$-	\$173.40
2/2	\$950.00	\$225.70		\$198.40		\$189.30
6/6	\$950.00	\$260.15		\$228.30		\$122.15
8/8	\$950.00	\$280.60		\$245.60		\$233.40
10/10	\$950.00	\$317.65		\$276.80		\$252.30
20/20	\$950.00	\$383.05		\$334.10		\$305.10
25/25	\$950.00	\$597.30		\$546.60		\$523.60
50/50	\$950.00	\$667.70		\$608.40		\$573.40
100/100	\$950.00	\$828.05		\$748.10		\$703.10

Business Grade business services are delivered using the SL2 service level and using the Express Forwarding traffic class throughout the Real World network.

2.4 **Business Services (Carrier Grade)**

Speed (Mbps)	12 Months		24 Months		36 Months	
	Setup	MRC	Setup	MRC	Setup	MRC
1/1	\$950.00	\$250.00	\$-	\$240.00	\$-	\$230.00
10/10	\$950.00	\$600.00		\$550.00		\$500.00
20/20	\$950.00	\$750.00		\$700.00		\$650.00
25/25	\$950.00	\$900.00		\$850.00		\$800.00
50/50	\$950.00	\$1,350.00		\$1,300.00		\$1,250.00
100/100	\$950.00	\$1,500.00		\$1,400.00		\$1,350.00

Business Grade business services are delivered using the SL2 Service Level and using the Assured Forwarding traffic class throughout the Real World network.

3 Layer 3 Data Packs

Layer 3 Data Packs can be added to services that are ordered as either a combination of PCC and EVC (section 1 and 4 of this price list), or to a bundled EVC service (section 2 of this pricelist).

3.1 Residential Layer 3 Data Packs

	Setup	Monthly	Shaped Speed
50GB	\$0	\$2	512kbps/128kbps
100GB	\$0	\$3	512kbps/128kbps
500GB	\$0	\$5	1Mbps/256Kbps
1TB	\$0	\$7	1Mbps/256Kbps
2TB	\$0	\$10	1Mbps/256Kbps
Unlimited	\$0	\$15	

All Residential Internet services are contended up to 1:50

3.2 Business Layer 3 Data Packs

	Setup	Monthly	Shaped Speed (Option)	Excess Rate (option)
50GB	\$0	\$5	512Kbps/512Kbps	\$1 per GB
100GB	\$0	\$7	512Kbps/512Kbps	\$0.75 per GB
500GB	\$0	\$10	1Mbps/1Mbps	\$0.50 per GB
1TB	\$0	\$15	1Mbps/1Mbps	\$0.45 per GB
2TB	\$0	\$20	1Mbps/1Mbps	\$0.40 per GB
Unlimited (0-20Mbps)	Nil	\$5/month per committed Mbps		
Unlimited (20-99Mbps)	Nil	\$4/month per committed Mbps		
Unlimited (100-499Mbps)	Nil	\$3.50/month per committed Mbps		
Unlimited 500Mbps+		POA		

3.3 Residential Service Layer 3 Bundles

Residential Layer 3 Data Bundles provide a cost-effective way to deliver Layer 3 services on the Real World Networks network. Services are provided as CGNAT (no public IP address) with unlimited data.

Speed	Setup	MRC
1/1Mbps	59	25
12/1Mbps	59	39
25/5Mbps	59	55
50/20Mbps	59	69
100/40Mbps	59	79
250/25Mbps	59	129
Uncapped/50Mbps	59	159

Options

	Setup Charge	Charge per month
PPPoE Termination	\$10	\$5
Hosted RADIUS per user	\$5	\$1
IPv4 Address	\$5	\$2.50
IPv6 /48	\$5	\$2.50

4 POI Connection Circuit (PCC)

PCC circuits have a service availability target of 99.95% that applies to their SLA and a minimum 12 month contract term.

Customers would only require PCC circuits if they are purchasing dedicated bandwidth into a given site or have bespoke requirements as discussed with the RWN team.

4.1 TC-1

Mbps	Price per month (state based aggregation)	(Per Megabit)	Price per month (building aggregation)	(Per Megabit)
1	\$100	\$100	\$10	\$10
10	\$500	\$50	\$80	\$8
20	\$975	\$48.75	\$150	\$7.5
50	\$2400	\$48	\$350	\$7
100	\$4700	\$47	\$650	\$6.5
500	\$21500	\$43	\$3000	\$6
1000	\$40000	\$40	\$5000	\$5

4.2 TCA-4

Mbps	Price per month (state based aggregation)	(Per Megabit)
10	\$410	\$41
25	\$1000	\$40
50	\$1900	\$38
100	\$3700	\$37
500	\$14000	\$28
1000	\$19000	\$19

4.3 TCB-4

Mbps	Price per month (state based aggregation)	(Per Megabit)	Price per month (building aggregation)	(Per Megabit)
25	\$1000	\$40	\$150	\$6
50	\$1500	\$30	\$275	\$5.5
100	\$2200	\$22	\$275	\$2.75
500	\$6000	\$12	\$350	\$0.7
1000	\$8000	\$8	\$400	\$0.4

1. Support Fees

- a) Incorrect fault report (no fault found) \$90
- b) Incorrect fault report (technician dispatch) \$150
- c) Non-standard service Configuration

- M-F 9am – 5pm Business Hours \$220 per hour (minimum 2 hours)
- M-F all other times \$300 per hour (minimum 2 hours)
- S-S and public Holidays \$350 per hour (minimum 2 hours)

2. Service Level Fees and availability targets

- a) Bronze/SL2 (next Business Day repair and 99.9% availability target) \$50 per month
- b) Silver/SL8 (8 hour target repair and 99.9% availability target) \$300 per month
- c) Gold/SL4 (4 hour target repair and 99.95% availability target) \$1000 per month

5 Service Discounts

Various discount arrangements shall be made available or published for RSPs at various times.